



Refund Policy

Boating Western Australia (Inc.) operates a no refund policy.

BoatingWA will refund a membership fee within 7 days of payment if there is a written request to the Secretary for the reason for cancellation of the membership.

If there has been an overpayment by the member then difference between the current membership fee and the amount paid will be refunded. This will be done by the member contacting the Secretary either by email or phone notifying the secretary of the overpayment.

Security

All data received is processed through High grade 128 bit SSL encryption.

All online payments are made securely via SecurePay (<https://www.securepay.com.au/>)

Conditions of Membership

By taking out membership with Boating Western Australia Inc. (BoatingWA) individuals consent to the member being bound by the Constitution and Polices of BoatingWA as amended from time to time.

1. The purchaser of Membership is required to agree to these terms and conditions at the point of purchase.
2. BoatingWA shall be entitled to refuse an application from, or suspend or cancel the Membership of any Member in its absolute discretion.
3. The Membership will commence once the Membership Card has been received which is due for renewal at 1 July the following year. Once that years membership has expired all rights and benefits will cease.
4. If a membership is purchased after 1 May the fee paid will carry over to the following year.
5. If a member is a full member of a participating yacht club their membership will be paid directly by that particular club unless the members position has changed at the club.
6. When seeking to use the benefits of Membership a Member may be required at any time to show their Membership Card for inspection by BoatingWa representative or partners to prove that they are a member.
7. BoatingWA reserves the right to suspend the use of Membership and/or any associated benefits for a period of time, to withdraw its use and such benefits completely and/or to terminate Membership if the Member (or any individual in possession of the Membership Card) breaches any of these terms and conditions (or BoatingWA has reasonable grounds to suspect such a breach) or otherwise misuses the Membership; BoatingWA shall not be obliged to make any refund to a Member if their Membership and/or any associated benefits are suspended or withdrawn or if their contract for the purchase of a Membership is terminated.
8. BoatingWA may, from time to time, update its Membership terms and conditions. Members are advised to refer to the Membership terms and conditions prior to the renewal of their Membership annually, copies available upon request.
9. The benefits of Membership are as advertised by BoatingWA from time to time. BoatingWA reserves the right to withdraw and/or substitute replacement products or benefits as part of Membership in place of any products or benefits advertised in promotional material.

10. These terms and conditions together with any associated application form/process comprise the entire agreement between BoatingWA and a Member in relation to the purchase and use of their Membership and replaces any previous terms and conditions of BoatingWA membership entered into.
11. BoatingWA produces a monthly Enews "On Deck" which includes third party material. BoatingWA does not take responsibility for the accuracy of the material included from a third party, it's the responsibility of the members to do further investigation into the subject before relying on its accuracy especially when it comes to boat regulations, safety and navigation.

If you are not happy with any aspect of our work, including the services that we deliver, and would like to submit a complaint, you can do so by writing to us via the email or postal address below.

Executive Administrator
Phone 08 9335 3296
PO Box 692,
SOUTH FREMANTLE
WA 6162
secretary@boatingwa.com.au